

Service Excellence Since 1987

## JUST ASK US!<sup>®</sup> Open and Fully Staffed 24/7 for Coast to Coast Service



## About Us

Facility Plus® is a leading facility and multi-site maintenance company serving all of North America coast to coast and beyond. Established in 1987, our team has a long history of success that is based on providing clients with industry leading service and complete facility services.

> From your first point of contact through each service interaction, our team uses our extensive experience and unparalleled knowledge of the facility maintenance industry to give our clients peace of mind and confidence that their service requests will be done right, the first time!

In addition to personalized customer service, we provide our clients with a one-stop shop – from floor to ceiling and everything in between. Our extensive menu of facility maintenance services will meet all of your needs. No job is too small. **Just Ask Us!**®



## The Facility Plus® Difference

- Always open & fully staffed 24/7
- Dedicated & experienced service team
- Comprehensive site inspections
- Customized facility maintenance services
- Written job specifications
- Industry best practices
- Customized Quality Control Programs
- Ongoing customer communication
- Regular performance meetings
- Pre-service phone call
- Personal service follow-up
- Multi-site experts

Our customers are able to rely on us to maintain their sites while they focus on their core business!

## Why Partner with Us?

Facility Plus® is here to help you 24/7 - no matter what you need and when you need it. Just Ask Us!® We have a proven track record as a trustworthy facility maintenance partner and are well known for our industry expertise, our service excellence and the value we add along the way.



## JUST ASK US!®

### We Are:

- Committed and experienced
- Proactive and industry leaders in response time
- Certified and licensed
- Uniformed, bonded and insured
- Always here for you!



# **Our Services**



#### Handyman, Painting Services and Small Renovations

- Drywall & Wall Repairs
- Whiteboard and Furniture Installations and Assembly
- Flooring Repair and Installation
- Ceiling Tile Removal and Installation

### Janitorial and Specialty Cleaning

- Multi-site Janitorial & Specialty Cleaning Services and Supplies
- IICRC Certified Carpet and Furniture Cleaning
- IICRC Certified Hard Floor Cleaning and Maintenance Programs
- High Dusting and Industrial Cleaning
- Window Cleaning and Power Washing

### Professional Moving Services

- Office Moves and Relocations
- Office Reconfigurations
- Decommissioning and De-branding
- Moving Bins and Supplies
- Machinery and Equipment Moving
- Storage and Junk Removal



### Licensed and Certified Trade Services

- Licensed Plumbing Services
- Licensed Electrician Services
- Licensed HVAC Services
- Locksmith Services



### 24/7 Emergency Services

- Water Damage and Sewer Backups
- Wind and Rain Damage
- Glass Breaks and Board-Ups
- Break-ins
- Trauma Scene Clean-up



### Just Ask Us!® Our Team Loves a Challenge!

- Large Mobile Vacuum Trucks
- 53' Trailer and Tent Rentals
- Mobile Washroom and Hand-Washing Station Rentals
- Paving and Concrete Work

# JUST ASK US!® 24/7 Service Coast to Coast



## **Office and Retail Store Services**

Facility Plus<sup>®</sup> provides a wide variety of maintenance services for multi-site locations to help our clients deliver a clean, quality experience for their customers.

- ✓ Specialty Cleaning Services
- ✓ Cleaning & Disinfecting
- 🗸 Janitorial
- ✓ Carpet and Hard Surface
- ✓ Floor Maintenance
- ✓ Window, Furniture and Light Fixture Cleaning
- ✓ Carpet Replacement
- ✓ Carpet Repairs
- 🗸 Junk Removal

- ✓ Handyman & Painting Service
- ✓ Electrical, Plumbing and HVAC Services
- ✓ Emergency Flood Services
- ✓ Glass Breaks and Board-Ups
- ✓ Retrofit Management
- $\checkmark$  Inspection and
  - Maintenance Packages
- ✓ Voice/Data Cabling
- ✓ Pest Control

- ✓ Traffic Impact Doors
- ✓ Servicing Security Grills, Shutters and Doors
- ✓ Overhead/Automatic Doors
- ✓ Store Balers
- ✓ Receiving Docks
- ✓ Pallet Trucks
- ✓ Counter Shutters
- ✓ Store Branding and Decommissioning

## National. Trusted. Experienced. Multi-Site Experts.



## Complete Service, Guaranteed & Certified.

Facility Plus<sup>®</sup> certifications include IICRC, ISSA, AMDECON, working-at-heights and lift certifications. Our service technicians are licensed, certified, fully trained, insured and bonded and our service quality is guaranteed.

For a clean, safe, professionally maintained and healthy work environment, 24/7, call North America's complete facility services expert – Facility Plus<sup>®</sup>.





Water Damage Restoration Applied Structural Drying Fire & Smoke Restoration Applied Microbial Remediation Commercial Orying Specialist Commercial CPT Maintenance Odour Control

IICRC #24832 Institute of Inspection Cleaning and Restoration Certification



Bloodborne Pathogens Respiratory Protection Hazard Communication Lock Out/Tag Out Personal Protective Equipment Confined Space Fall Protection

ampecon

LIABILITY AND WORKER'S COMPENSATION INSURANCE

## Commitment to the Environment

Facility Plus<sup>®</sup> is committed to reducing our carbon footprint and to providing services that help our clients reduce their facility's carbon emissions and energy consumption. We employ a number of green maintenance strategies to protect the environment and meet our client's needs in terms of responsible energy and water consumption with the use of green equipment as recommended by the Institute of Inspection Cleaning and Restoration Certification (IICRC).

We also work with our clients to document green initiatives for the Leadership in Energy and Environment Design (LEED) Program.

# Giving Back to our Communities

Giving back to our communities is an important part of who we are at Facility Plus<sup>®</sup>. All of our team members are proud to actively support a wide range of charitable groups and sports organizations. It's our way of sharing our success and making a positive impact in the communities we work and live in.

Whether through financial donations, employee volunteerism or service offerings, we are pleased to be able to support the following organizations:



### Testimonials

"It was a pleasure to use Facility Plus® for our office renovation. Every aspect of their service was excellent... they were fast, efficient and did a fantastic job. I would recommend them for any future project." Jones Lang Lasalle

> "We are able to provide great support to all of our sites across Canada thanks to professional services with fast delivery from Facility Plus®!" Brookfield

"I only have good things to say about Facility Plus<sup>®</sup>. They have responded immediately any time of day, night and even on the weekend. They even proactively point out potential dangerous conditions." **Rheen Canada Ltd/Ltée** 

"We appreciate the great customer service we receive with your carpet cleaning service... there is no disruption to our business and we are able to use the area immediately after the cleaning. You have been a great help in meeting all of our facility needs."

Just Energy





### We are Committed to Health & Safety and Ongoing Training:



### We are Proud Members and Sponsors of the Following Associations:



he Law Office Management Associ



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International Facility Managemnt Association







## JUST ASK US!<sup>®</sup> 24/7 Service Coast to Coast

### Canada Head Office

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