



Facility Plus®

COMPLETE FACILITY SERVICES

JUST ASK US!®



24/7 COMPLETE FACILITY SERVICES

SPECIALTY CLEANING • CARPET/FURNITURE CLEANING • HANDYMAN/PAINTING SERVICES
INTERNAL OFFICE MOVES/RECONFIGURATIONS • CARPET/FLOORING INSTALLATION
AND REPAIR • EMERGENCY FLOOD CLEAN-UP AND MORE ... JUST ASK US!®

facilityplus.com



JUST ASK US!®

Facility Plus is a leading facility services company serving the Greater Toronto Area and beyond. Established in 1987, our team has a long history of success that is based on providing clients with industry leading service and complete facility solutions.

From our first point of contact through each service interaction, we use our extensive experience and unparalleled knowledge of the facility services industry to give our clients peace of mind and confidence that their job will be done right, the first time!

In addition to personalized customer service, we provide our clients with a one-stop shop – from floor to ceiling and everything in between. Our extensive menu of facility services will meet all of your needs. No job is too small or too big, **Just Ask Us!®**

THE FACILITY PLUS DIFFERENCE

- Dedicated facility coordinator
- Comprehensive site inspections
- Customized facility solutions
- Written job specifications
- Industry best practices
- Customized QA program
- Ongoing customer communication
- Performance meetings
- Pre-service phone call
- Personal service follow-up



WHY PARTNER WITH US?

Facility Plus is here to help you 24/7. No matter what you need and when you need it, **Just Ask Us!®** We have a proven track record as a trustworthy facility service partner and are well known for our industry expertise, our service excellence and the value we add along the way.

We are:

- Committed and experienced
- Proactive and an industry leader in response time
- Certified and licensed
- Uniformed, bonded and insured
- Always here for you!





OUR SERVICES

With more than 25 years of experience in the facility services industry, Facility Plus is a dynamic and fully comprehensive facility services company. We offer you the convenience of a one-stop shop, with the flexibility to tailor services to suit your unique needs. **No job is too small or too big, Just Ask Us!**[®] Here are some examples of how we can serve you:

🍁 Specialty Cleaning

We offer a wide range of professional cleaning services including: office, computer rooms, air vent and duct, window and blinds, industrial plant and warehouse, upholstery, wall washing, construction clean up, high dusting, floor stripping/waxing and much more. If you need cleaning help our expert technicians are at your service!

🍁 Carpet & Furniture Cleaning

Our team of IICRC trained technicians have access to green products and use the very best equipment and cleaning processes in the industry. Our goal is to extend the life of your carpet and furniture and protect your investment, while working after hours to minimize any disruption to your business. We follow manufacturer specifications and can assist with one-off issues, or create ongoing Maintenance Programs to meet your needs.

🍁 Handyman & Painting Services

Our professional, skilled and uniformed technicians work quickly and professionally with a focus on minimizing interruptions during business hours to complete all of your projects – small or large.

🍁 Internal Office Moves & Reconfigurations

Whether you need a small or large scale office move, or you have workstations that need to be reconfigured, we have a team of certified experts that work together to help you plan, cost and carry out your job seamlessly.

🍁 Carpet & Flooring Installation and Repair

We can provide you with a wide array of flooring products that are attractive, durable and affordable and we'll give you the peace of mind that they will be installed quickly and correctly. If you are looking for someone to do repairs on existing flooring, we've got you covered!

🍁 24/7 Emergency Water Damage & Services

From floods and property damage to other emergency services (e.g., electrical outages and glass breaks), our team has the experience and equipment to assist you in critical times and keep your business up and running.

🍁 Additional Added Value Services

- Kitchen maintenance programs
- Exterior cleaning and maintenance services
- Office and warehouse light replacement
- HVAC, electrical and plumbing services
- Locksmith and key cutting services
- Custom cabinetry
- Fire extinguisher maintenance programs
- Supply and service of office chairs
- Epoxy floor finishing
- Line Painting

Facility Plus is here to meet all of your facility service needs. If you don't see what you are looking for ... **Just Ask Us!**[®] and we will gladly find a way to help you out. After all, **It's A Great Day for Service!**[®]

TESTIMONIALS

"It was a pleasure to use Facility Plus for our office renovation. Every aspect of their service was excellent ... they were fast, efficient and did a fantastic job. I would recommend them for any future project."

Jones Lang Lasalle

"We are able to provide great support to all of our sites across Canada thanks to professional services with fast delivery from Facility Plus!"

Brookfield

"I only have good things to say about Facility Plus. They have responded immediately any time of day, night and even on the weekend. They even proactively point out potential dangerous conditions."

Rheem Canada Ltd./Ltée.

"We appreciate the great customer service we receive with your carpet cleaning service ... there is no disruption to our business and we are able to use the area immediately after the cleaning. You have been a great help in meeting all our facility needs."

Just Energy

OUR GUARANTEE

Customer satisfaction is paramount to us. If, for any reason, you feel the services we provided do not meet the mutually agreed upon standards set out at the beginning of the process, Facility Plus will gladly re-do the work at no charge.



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- HANDYMAN/PAINTING SERVICES
- INTERNAL OFFICE MOVES/RECONFIGURATIONS
- CARPET/FLOORING INSTALLATION AND REPAIR
- EMERGENCY FLOOD CLEAN-UP

AND MORE... **JUST ASK US!**[®]



IN THE COMMUNITY

Giving back to our community is an important part of who we are at Facility Plus. All of our team members are proud to actively support a wide range of charitable groups and sports organizations. It's our way of sharing our success and making a positive impact in the communities we work and live in.

Whether through financial donations, employee volunteerism or service offerings, we are pleased to be able to support:

- Habitat for Humanity
- United Way
- Cleaning for a Reason
- Boys & Girls Sports Programs
- Adopt-A-Road Sponsorship Program
- and many more!



COMMITMENT TO THE ENVIRONMENT

Facility Plus is committed to reducing our carbon footprint and providing services that help our clients reduce their facility's carbon emissions and energy consumption. We employ a number of green maintenance strategies to protect the environment and meet our clients' needs in terms of responsible energy and water consumption with the use of green equipment as recommended by the Institute of Inspection Cleaning and Restoration Certification (IICRC).

We also work with our clients to document green initiatives for the Leadership in Energy and Environmental Design (LEED) Program.



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We are proud to partner with and be members of a variety of professional industry associations as well as health & safety compliance agencies. We utilize the associations' and agencies' worldwide affiliations to access information and best practices that help us enhance our services to better serve our clients whilst maintaining a safe environment.

We are committed to Health & Safety and ongoing training:



Member of the following Associations - Proud of the Company we keep:



Giving Back to Our Communities:



HEAD OFFICE
5155 Spectrum Way, Building No. 21
Mississauga, ON L4W 5A1
Tel: (905) 712-1100

TORONTO OFFICE
2 Bloor Street West, Suite 700
Toronto, ON M4W 3R1
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